

Pip

Documentation

How to use every feature, set it up, and fix common problems · 12 November 2026

Contents

Getting started

1. 🌱 Adding Pip to your server
2. 💬 Talking to Pip
3. 🌟 Limits and Premium

For you

1. ⏰ Reminders
2. 📝 To-do lists
3. 📰 Daily digest
4. ☀️ Weather
5. 📆 Calendar
6. 🧠 Memory
7. 🎂 Birthdays
8. 🔁 Catch-up and translate
9. 📎 Images, files and PDFs
10. 🎙️ Voice messages
11. 🗣️ Talking in voice channels

For your server

1. ⚙️ Server setup
2. 🗒️ Server notes
3. 👋 Welcome and farewell messages
4. 🛡️ Verification
5. 🎭 Role pickers
6. 📊 Polls and events
7. 📣 Scheduled announcements
8. 🎁 Giveaways
9. ⭐ Starboard
10. 💡 Suggestions
11. 🎫 Support tickets
12. 🚩 Reports and mod log

Premium server tools

1. 🛡️ Auto-mod
2. 💡 Auto-answers

Getting started

Add Pip, talk to it, and understand the limits.

🌱 Adding Pip to your server

Invite Pip, and give it the permissions and role position it needs.

Members with Manage Server

HOW TO USE IT

- Click **Add to Discord** on Pip's website, choose your server, and keep the suggested permissions ticked.
- Pip's slash commands appear straight away. Type `/` in any channel to see them.

SETTING IT UP

- Drag Pip's role **above** any roles you want it to hand out (role pickers and verification) in Server Settings → Roles.
- For support tickets, give your staff role **Manage Threads** so staff can see every ticket.
- For voice chat, Pip needs **Connect** and **Speak** in the voice channels you use.
- Run `/setup` to choose channels for birthdays, welcomes, farewells, the starboard, reports and suggestions.

TROUBLESHOOTING

Slash commands don't show up

Wait a minute and restart Discord. Admin commands only appear for people with the right permission.

Pip says it doesn't have permission

Check Pip's role permissions and the channel's permission overrides. Channel overrides can block Pip even when its role allows it.

💬 Talking to Pip

Chat in plain words: no commands to learn.

HOW TO USE IT

- **@mention** Pip in a channel, **reply** to one of its messages, or **DM** it. Ask for anything in plain words, e.g. "remind me every Monday at 9am to water the plants".
- Use `/ask prompt:` to ask privately, optionally with an image, PDF or text file in `file:`.
- Right-click any message → **Apps** for Ask Pip about this, Remind me about this, Save to my DMs, Translate with Pip, Transcribe with Pip and Report to mods.
- Pip remembers the last few messages of your conversation for 15 minutes, so you can follow up naturally.

SETTING IT UP

- Nothing to set up. Admins can shape how Pip behaves in their server with server notes.

TROUBLESHOOTING

Pip didn't reply

Make sure you @mentioned it or replied to it, that Pip can see and send messages in the channel, and that you're under your hourly limit (`/premium` shows it).

Pip forgot what we were talking about

Conversation memory resets after 15 quiet minutes. Ask Pip to remember something important with `remember that…`, and it's kept in `/memory`.

🌟 Limits and Premium

How many AI requests you get, and what Premium adds.

HOW TO USE IT

- **Free:** 20 AI requests an hour. **Premium:** 200 an hour, everywhere you use Pip.
- Only replies Pip writes with AI count. Reminders, to-dos, role pickers and other commands are free.
- A message with images or files counts as 2 requests.
- Premium also unlocks reading PDFs, talking in voice channels, and auto-mod and auto-answers for servers you manage.

SETTING IT UP

- Run `/premium` to see how much you've used this hour and to subscribe through Discord.

TROUBLESHOOTING

I hit my limit

Pip tells you when your oldest request frees up. The limit is a rolling hour, not a fixed reset time.

I subscribed but Pip still says Free

Give it a minute; Pip rechecks within 5 minutes. Billing and refunds are handled by Discord.

For you

Personal features that follow you across servers and DMs.

⏰ Reminders

One-off or repeating reminders, with snooze.

HOW TO USE IT

- Ask Pip ("remind me to call the dentist tomorrow at 10am") or use `/remind in:2h30m message:Call the dentist`.
- Add `repeat:` for daily, weekly or monthly reminders, or just say "every Monday at 9am".
- When a reminder arrives, use **Snooze 10m / 1h / Tomorrow** or **Done**.
- `/reminders` lists what's coming up, with Cancel buttons and an **Edit a reminder...** menu.
- Right-click any message → Apps → **Remind me about this** to be reminded about it later.

SETTING IT UP

- Nothing to set up. Reminders are posted in the channel where you set them, or sent by DM if Pip can't post there.

TROUBLESHOOTING

My reminder came at the wrong time

Say the time with a place or timezone, e.g. "9am London time", and check the time on the confirmation Pip sends.

I didn't get a reminder

If the channel was deleted or Pip lost access, it tries your DMs, so check your privacy settings allow DMs from server members.

📝 To-do lists

Lists with statuses, due dates, priorities and pages.

HOW TO USE IT

- Ask Pip ("add buy compost to my list, high priority") or use `/todo add:Buy compost priority:high due:tomorrow list:Garden`.
- Items move from ⬜ not started to 🔄 working on it to ✅ done with the button next to each one.
- **Show list...** switches between lists, **Edit an item...** opens a form, and ◀ ▶ page through 8 items at a time.
- Overdue items get a ⚠️. **Clear finished** tidies up done items.

SETTING IT UP

- Nothing to set up. Your lists are private to you and follow you everywhere.

TROUBLESHOOTING

An item is in the wrong list

Use **Edit an item...** on the `/todo` card and change its list, or ask Pip to move it.

 Daily digest

A morning DM with your day ahead, including the weather.

HOW TO USE IT

- Each day at your chosen time, Pip DMs you your reminders, to-dos, events, calendar, birthdays and weather.
- Click **Show me today's** on the `/digest` card for a preview any time.

SETTING IT UP

- Run `/digest time:08:00 timezone:Europe/London` (the timezone autocompletes).
- Add the weather with `/digest weather:Leeds`, and remove it with `weather:off`.
- Or just ask: "send me a digest every morning at 7:30 with the weather for York".

TROUBLESHOOTING

My digest didn't arrive

Digests are sent by DM, so check you allow DMs from Pip. If you set it after today's time, the first one comes tomorrow.

The time is off by an hour

Check your timezone in `/digest`: use a city-based one like `Europe/London` so daylight saving is handled.

☀️ Weather

Current weather and up to 7 days of forecast, anywhere.

HOW TO USE IT

- Ask in chat or out loud in voice: "will it rain in Leeds tomorrow?", "what's the weather like in Tokyo this week?".
- If you don't say where, Pip uses where it remembers you live, or asks.
- Add a daily weather line to your digest.

SETTING IT UP

- Nothing to set up. Tell Pip where you live ("remember I live in Manchester") so you don't have to say it every time.

TROUBLESHOOTING

Pip can't find my town

Add the county or country, e.g. "Newport, Wales". Weather data comes from MET Norway; places from OpenStreetMap.

📆 Calendar

Let Pip read your calendar, and see Pip's reminders in yours.

HOW TO USE IT

- Once connected, ask "what's on today?" or plan around your schedule. Your events also appear in your digest.
- Subscribe to your private feed link to see Pip's reminders and to-do due dates in Google, Apple or Outlook Calendar.

SETTING IT UP

- Run `/calendar`, click **Connect calendar**, and paste your calendar's private iCal link.
- Google: Settings → your calendar → Integrate calendar → **Secret address in iCal format**. Outlook: Settings → Shared calendars → Publish → ICS link.
- Choose whether server events and birthdays are included in your feed with the toggle buttons.

TROUBLESHOOTING

Pip says it can't read my calendar

Use the private (secret) iCal link starting with `https://` or `webcal://`, not the normal share link.

There's no feed link

If `/calendar` says feed links aren't available yet, that part is coming soon. Connecting your own calendar works now.

New events take a while to show

Pip re-reads your calendar every 10 minutes, and calendar apps refresh subscribed feeds every few hours.

🧠 Memory

Things Pip remembers about you, and only what you ask.

HOW TO USE IT

- Say "remember that I'm vegetarian" or "remember I live in York", and Pip uses it in future replies.
- `/memory` shows everything Pip remembers about you, with Forget buttons and **Forget everything**.

SETTING IT UP

- Nothing to set up. Pip only remembers what you ask it to, and stays discreet about it in public channels.

TROUBLESHOOTING

Pip remembered something wrong

Open `/memory` and forget that item, or tell Pip the correct version.

🎂 Birthdays

Birthday wishes in your servers.

HOW TO USE IT

- Run `/birthday month: day:` or tell Pip your birthday. Pip announces it in servers with a birthday channel.

SETTING IT UP

- Admins: choose the channel with `/setup birthday_channel:`.

TROUBLESHOOTING

My birthday wasn't announced

The server needs a birthday channel set in `/setup`. Announcements go out once a day from midnight UTC; 29 February birthdays are celebrated on the 28th in other years.

🔁 Catch-up and translate

Summaries of what you missed, and translations.

HOW TO USE IT

- `/catchup` gives you a private summary of recent messages. Pick another `channel:` or a number of `messages:`.
- Right-click a message → Apps → **Translate with Pip** to translate it into your Discord language.
- Right-click → **Save to my DMs** keeps a copy of a message for later.

SETTING IT UP

- Nothing to set up.

TROUBLESHOOTING

Catch-up says it can't read a channel

Pip can only summarise channels both you and Pip can read.

📎 Images, files and PDFs

Send Pip pictures and documents to read.

PDFs need Premium

HOW TO USE IT

- Attach images, text files (`.txt`, `.md`, `.csv`, code, up to 50 KB) or PDFs (up to 10 MB) when you chat, in `/ask file:`, or right-click → **Ask Pip about this**.
- Up to 3 files per message. A message with images or files counts as 2 requests.

SETTING IT UP

- Nothing to set up.

TROUBLESHOOTING

Pip says it can't read my file

Check the size limits, and that it's an image, PDF or plain-text file. Word documents aren't supported yet: save them as PDF.

🎙️ Voice messages

Send Pip voice notes, or transcribe anyone's.

HOW TO USE IT

- Send Pip a voice message in a DM, or as a reply to Pip, and it answers like you'd typed it.
- Right-click any voice message → Apps → **Transcribe with Pip** for a private transcript. Transcripts don't use AI requests.

SETTING IT UP

- Nothing to set up. Recordings can be up to 5 minutes.

TROUBLESHOOTING

The transcript is in the wrong language

Pip listens in your Discord language. Use any slash command once so Pip knows it, or change Discord's language under Settings → Language.

🗣️ Talking in voice channels

Say "Hey Pip" and talk to Pip out loud.

Premium | Starting a session needs Premium; anyone in the channel can then talk to Pip

HOW TO USE IT

- Join a voice channel and run `/voice action:join`, or ask Pip to join you.
- Say **"Hey Pip, ..."** and ask anything. You'll hear a chime, then Pip answers out loud.
- For 10 seconds after a reply, you can carry on without saying "Hey Pip" again. Saying "Hey Pip" while Pip is talking interrupts it.
- Each answer counts as a request against the speaker's hourly limit.

SETTING IT UP

- Pip needs **Connect** and **Speak** in the voice channel.
- Pip leaves with `/voice action:leave` (anyone can use it), when the channel empties, or after 10 quiet minutes.

TROUBLESHOOTING

Pip doesn't respond

Start with "Hey Pip" and pause briefly after your question. Pip only listens for speech that starts with its name.

Pip can't join

Check Pip has Connect and Speak in that channel, and that the person starting it has Premium.

For your server

Tools for admins and communities.

⚙️ Server setup

Choose the channels Pip uses.

Members with Manage Server

HOW TO USE IT

- `/setup` shows the current settings, and each option changes one: `birthday_channel`, `welcome_channel`, `welcome_message`, `farewell_channel`, `farewell_message`, `starboard_channel`, `starboard_stars`, `report_channel`, `suggestion_channel`.

SETTING IT UP

- Keep the report channel mods-only, since reports include message content and AI summaries.
- You can also just ask Pip: "send welcomes to #lobby".

TROUBLESHOOTING

Pip doesn't post in the channel I chose

Check Pip can view and send messages there.

📋 Server notes

Teach Pip your rules, FAQs and tone.

Members with Manage Server

HOW TO USE IT

- Pip reads your notes on every request in your server: rules, FAQs, how to talk, things to know.
- They also power auto-answers and help tickets.

SETTING IT UP

- Run `/servernotes` and write up to 4,000 characters. Changes apply straight away.

TROUBLESHOOTING

Pip ignores part of my notes

Keep notes specific and short. Notes can shape Pip's tone and knowledge, but can't override its core rules or privacy.

👋 Welcome and farewell messages

Greet people who join, and say goodbye when they leave.

Members with Manage Server

HOW TO USE IT

- Pip posts your message when someone joins or leaves.

SETTING IT UP

- Use `/setup welcome_channel: welcome_message:` and `farewell_channel: farewell_message:`, or ask Pip to set them.

TROUBLESHOOTING

Welcomes aren't posting

Check the channel is set in `/setup` and Pip can send messages there.

🛡️ Verification

A quick image captcha for new members.

Members with Manage Server

HOW TO USE IT

- New members click **Verify**, type the 5 characters from a captcha image, and get your Verified role. 5 wrong answers means a 10-minute wait.
- Accounts under 7 days old still verify as normal, but Pip flags them in your report channel.

SETTING IT UP

- Run `/verification channel: role:` (and optionally `message:` and `kick_after_hours:`).
- Click **Give Verified to everyone already here** first, so existing members keep access.
- Then lock your channels so only the Verified role can see them.

TROUBLESHOOTING

Members don't get the role

Drag Pip's role above the Verified role, and make sure it isn't a moderator role.

People were kicked

`kick_after_hours` is off by default; it only kicks people who joined after verification was turned on and never verified.

🎭 Role pickers

Buttons members click to give themselves roles.

Members with Manage Roles

HOW TO USE IT

- Use `/rolepicker title: role1:` (up to 5 roles), or ask Pip for up to 25: "make a role picker for he/him, she/her and they/them".

SETTING IT UP

- Drag Pip's role above the roles it hands out.

TROUBLESHOOTING

A role can't be added

Pip won't hand out roles above its own, or roles with moderator permissions.

📊 Polls and events

Quick polls and server events, just by asking.

HOW TO USE IT

- Ask Pip: "make a poll for pizza vs tacos" or "set up movie night Friday at 8pm".
- Events need the Create Events permission.

SETTING IT UP

- Pip needs **Send Polls** for polls and **Create Events** / **Manage Events** for events.

TROUBLESHOOTING

Pip won't create an event

You need the Create Events permission in that server.

📣 Scheduled announcements

Post messages later.

Members with Manage Server

HOW TO USE IT

- `/announce channel: message: in:` schedules a message, e.g. `in:2h` or `in:3d`. `/announcements` lists them with Cancel buttons.

SETTING IT UP

- Nothing to set up.

TROUBLESHOOTING

An announcement didn't post

Check Pip can still send messages in that channel.

🎁 Giveaways

Run giveaways with an Enter button.

Members with Manage Server

HOW TO USE IT

- `/giveaway prize: lasts:` (and optionally `winners:`) posts a giveaway; winners are drawn at random when it ends.

SETTING IT UP

- Nothing to set up.

TROUBLESHOOTING

No winner was picked

If nobody entered, there's no winner.

⭐ Starboard

Highlight your community's favourite messages.

HOW TO USE IT

- Messages that get enough ⭐ reactions (3 by default) are reposted to the starboard, and the count stays up to date.

SETTING IT UP

- `/setup starboard_channel:` and optionally `starboard_stars:`.

TROUBLESHOOTING

Starred messages don't appear

Check the starboard channel is set and Pip can post there.

💡 Suggestions

A suggestion box with voting.

HOW TO USE IT

- `/suggest idea:` posts an idea with 👍 / 👎 voting. Admins can Accept or Decline it.

SETTING IT UP

- Admins: `/setup suggestion_channel:`.

TROUBLESHOOTING

`/suggest` doesn't work

The server needs a suggestion channel set in `/setup`.

Support tickets

Private help threads that Pip answers first.

Set up by members with Manage Server

HOW TO USE IT

- Members click **Open a ticket** (or ask Pip) and get a private thread.
- Pip answers first from your ticket info and server notes, and brings in your staff role when it can't help, the member clicks **Talk to staff**, or after 12 replies.

- Pip steps back as soon as a staff member writes, and closes the ticket once the member confirms it's solved.

SETTING IT UP

- Run `/tickets channel: staff_role:` (optionally `log_channel:` for transcripts and `message:` for the panel).
- Run `/ticketinfo` to give Pip your FAQs, how-tos and policies.
- Give your staff role **Manage Threads**.

TROUBLESHOOTING

Pip hands every ticket to staff
Add more detail with `/ticketinfo`. Pip only answers from what you've told it.

Staff can't see tickets
Give the staff role Manage Threads.

🚩 Reports and mod log

Member reports with one-click actions, and each member's history.

The mod log is for moderators

HOW TO USE IT

- Right-click a message → Apps → **Report to mods**. Reports go to your report channel with an AI summary.
- Report cards have **Delete message**, **Timeout 1h**, **Kick** and **Ban** (with a confirm step), plus **Jump to message**, **Mark handled** and **Dismiss**.
- `/modlog user:` (or right-click a member → Apps → **View mod log**) shows their past reports and actions.

SETTING IT UP

- Set a mods-only channel with `/setup report_channel:`. Pip needs Manage Messages, Timeout, Kick and Ban for the buttons.

TROUBLESHOOTING

Report to mods says reports aren't set up
Set a report channel with `/setup report_channel:`.

Premium server tools

Turned on by an admin with Pip Premium.

🛡️ Auto-mod

AI that flags harassment, scams and threats to your mods.

Premium | Turned on by a member with Manage Server and Premium

HOW TO USE IT

- Pip sets up Discord's AutoMod rules for spam, mass mentions, slurs and sexual content, and checks every other message with AI.
- Anything flagged goes to your report channel with action buttons. Nothing is removed without a mod.
- Mods aren't screened.

SETTING IT UP

- Set a report channel, then run `/automod` and click **Turn on** (or ask Pip).

TROUBLESHOOTING

Auto-mod says Paused

The admin who turned it on no longer has Premium. It resumes when they renew, or another admin with Premium can turn it on.

Discord's AutoMod rules weren't added

Pip needs Manage Server to create them.

💡 Auto-answers

Pip answers common questions in your help channels.

Premium | Turned on by a member with Manage Server and Premium

HOW TO USE IT

- When someone asks something your server notes or ticket info clearly answer, Pip replies. Otherwise it stays quiet.
- Members rate answers 👍 / 👎. A 👎 deletes the answer and tells your report channel the notes may need updating.

SETTING IT UP

- Write server notes or ticket info first.
- Run `/autoreply`, pick up to 10 channels, and click **Turn on**.

TROUBLESHOOTING

Pip doesn't answer anything

Pip only answers when your notes clearly cover the question. Add the answers you want it to give to `/servernotes`.
